



A MESSAGE from our CEO

Resiliency is powerful. It helps us persevere through the most challenging times; to move forward, even when the path ahead seems uncertain. But resiliency is not always something we can muster ourselves. Often, it is nurtured by the care and support of those who show up during times of need.

Rosies volunteers stand alongside those who face the most challenging circumstances - a simple but powerful reminder that someone cares to invest time and energy into helping our patrons build strength, resilience and hope.

Rosies outreach provides a sense of belonging and purpose, lifting spirits and reinforcing the understanding that we are not alone in our struggles.

The introduction of the HeartWorks pilot employment pathways program further extends our mission. HeartWorks matches people we meet through our street outreach with secure and stable job opportunities. The impacts are far-reaching: from positive housing outcomes and improved financial position to better health and well-being and the confidence and dignity of having a job.

As we look forward, I am inspired by the compassion and dedication of Rosies volunteers, our street outreach and the HeartWorks program making a difference to countless lives. Thank you for your amazing support of Rosies and our friends on the street - we can only do what we do because of your care and generosity.

With gratitude,

Jayne Shallcross

CE₀

Rosies - Friends on the Street

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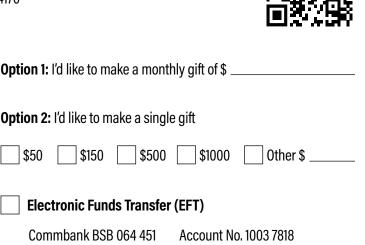
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\$500

Rosies is committed to protecting your privacy in accordance with the Privacy Act 1988 (Cth)and the Australian Privacy Principles established under that Act.

\$1000

LEADING AND LIVING WITH HEART

John's Story

A simple, thoughtful touch made a lasting impression on John's first day at work.

There was a welcome pack waiting in the office for me from my supervisor, Jay. It had four changes of work uniforms, boots, hard hat, gloves, sunscreen - everything I needed.

John was at a low point in his life and the kind gesture offered a beacon of hope, connection and community. He'd been made redundant from his carpentry apprenticeship when the company he worked for took a financial hit and was struggling to find ongoing work. A turbulent living situation also saw him homeless and sleeping in his car for a month while he tried to find safe and affordable accommodation.

After reaching out to Emmanual City Mission in South Brisbane for help and support, John was offered the chance to participate in the pilot HeartWorks program. A partnership between Rosies – Friends on the Street and Victoria's Jesuit Social Services, HeartWorks is an employment pathway program that helps find sustained employment for people in genuine need. John and another HeartWorks participant, Sal, were placed with civil construction company Fulton Hogan.

"You know, some days I've had to pinch myself to think if it's real or not, but I know it is, so it's good," John muses. "Jay, my supervisor, was really supportive from the start and those values run through the whole staff, everyone gets along here really well and, you know, I appreciate that."

Jay says empathy and understanding are crucial to the success of the HeartWorks program and to making participants feel at home on the job site.

"The first week had its ups and downs, but we were there to support him with encouraging messages and high fives to keep his spirits up," Jay says. "Although he faced a tough period, we worked together to help him regain his footing. Now, he's taken on more responsibility and has grown in confidence."



The HeartWorks program is designed to give participants like John and Sal the best chance for employment success, starting long before they clock in for their first shift.

John says attending employment resiliency training and receiving help to prepare for his job interview – everything from what to wear to the questions he might need to answer – were a huge help and offered peace of mind. When he and Sal started their new jobs, they were afforded a gentle transition, spending three days at Fulton Hogan, one studying a Certificate III in Civil Construction and one checking in with their HeartWorks employment mentors, Bianca and Bekki.

Cherie, Fulton Hogan's Regional People & Culture Manager, says the key to HeartWorks' success is working with Rosies to establish a strong support network so people like John can find their place and their community.

"The program certainly opens up your eyes to what another life is like for an individual. It does make you feel very humble to work in a program like this because you understand the challenges that you can't even comprehend in your own life that someone else is going through," Cherie explains.



"We've had two amazing individuals who have come along the journey with us, being John and Sal. They've been extremely open about their stories and personal barriers they have overcome to still be with us today. These kinds of programs make you want to get out of bed every day and I think if we can make an impact or be involved in making an impact on someone's life, then I definitely encourage other organisations to lean in, get behind it and support the initiative."

John's impressive work ethic on site is also evident in his personal life. A fortnight after starting at Fulton Hogan, John found a safe place to live in community housing, sharing with three other housemates. He is diligently working and saving to support his application for a small studio apartment where he can enjoy freedom and independent living.

This transformation captured the attention and recognition of another HeartWorks Employment Mentor, Bianca.

"You can see that there is a change in the way that John stands and the way that he presents himself. He speaks with happiness, he stands tall and he looks proud," Bianca says.

Learn more about how HeartWorks is helping people like John find stable and sustainable employment at rosies.org.au/charity/heartworks/



ROSIES PRAYER

O Jesus, make our hearts so human, that others may feel at home with us,

so like Yours, that others may feel at home with You,

so forgetful of self that we might simply become the place where You and they meet

in the power of Your love and the joy of Your friendship

Amen