



A MESSAGE from our CEO

Anything is possible when you have the right people to support you. - Misty Copeland

As the housing crisis continues, rental demand grows and there is no sign of the cost-of-living abating, demand for Rosies' service is growing consistently every month. Our patrons come to Rosies because they are at one of the most vulnerable times in their life and are in need of assistance. Those patrons continue to return to Rosies because of the friendship and genuine care offered by our volunteers.

There are a number of things that "define" friendship. A friend is there for you when you need them, listens to you, makes you feel good or valued, and is empathetic toward you.

This truly describes the interactions that happen at every Rosies' outreach. Outreach is an immensely positive and hope-filled experience, reminding those who are struggling that they are valued and are not defined by their current circumstances. Rather, they are supported on a journey that may take considerable time and encounter many twists and turns along the way. Throughout this time, Rosies remains a constant – a place to share the joy and contentment of positive and productive experiences that happen in the lives of our patrons, as well as to be there as a listening ear during those times which remain difficult and challenging.

Rosies' 1600 strong team of volunteers is out on the street every day of the year, now doing almost 220 outreaches every month. Not only helping those who need it most, but building a greater awareness of the extent to which people are suffering and struggling on the street.

Remember, everyone needs a friend.

With gratitude,

Jayne Shallcross

CE0

Rosies - Friends on the Street

AGE IS JUST A NUMBER

by Kate Schmidt

Friends Barnaby Massang and Jasper Joyce are shattering stereotypes surrounding volunteer work by challenging the common misconception that it's primarily reserved for retirees.

Barnaby said many people saw charity work as something to do when you're retired.

"I think it's something important to do when you're young and I'm really enjoying it," he said.

Also, I think it's really good if the younger patrons who come to Rosie's, can find another younger person, it makes it a little bit easier to speak about issues (they might be facing). I think it's much easier for them to maybe approach us than it is to approach someone a bit older because it's the same demographic."

The pair, who first met looking for the same books in the library in Grade 3 and are both studying at the University of Queensland, can be found regularly on outreach at Annerley and Jeays Street.

Barnaby said he thought there were "so many great parts" about outreach and mostly enjoyed building relationships.

"In Annerley, we have a lot of the same people coming again and again. Being able to ask a gentleman or lady about how something that we talked about last week or a month ago is going, and them seeing that you remember and listen to them, it's a great thing because you can be a part of their lives," he said.

"It's cool to be able to hear their story and they have so much knowledge. I think the biggest thing is I had a gentleman say no one had ever asked him about that part of his life and so, he had wanted to share it and that was lovely. It's the amazing stories like that that come out of Rosie's that I really enjoy."

Jasper, 21, agreed and said he also liked to interact with people from all different walks of life.

"(There's) so many different life experiences. People have quite interesting stories."

It was Barnaby, who learned about Rosies a few years earlier at his school St Laurence's College, that convinced Jasper to give it a go.



While they were both nervous about their first outreaches, they said having someone to do it with made it less intimidating.

"I was very nervous," Barnaby said.

"I thought, oh, everyone will be pros at like making tea, coffee, and all of that. And then our team leader, Sean, is down to earth and a great guy. He and our team members are there to support us and I really liked that; so, it made it a lot less daunting to start with."

Barnaby had his first volunteer experience when he was in high school, helping out with a family reading program and organisations like Pantry Assist. He also worked at a couple of thrift stores.

"I think it was more realising it was like a chain effect where I did one and I realised the impact of it; like the Smith Family reading program I did in Grade 8 and just from that one kid, the impact I could make and then slowly wanting to do more and more. I think that was the biggest propagating factor. My brother did Orange Sky but I wouldn't say it's too big of a family thing. I think it's more-just being lucky enough to go to a high school where they offered a lot of volunteering opportunities and I was able to propagate it. And I love it here at Rosies."

Jasper, whose mother is a social worker in child protection, said he started volunteering as work experience.

"I really enjoyed the impact and the connection you could make," he said.

If you'd like more information on how you too can make an impact on our friends in need, please visit our website or email **volunteer@rosies.org.au**.



Thanks to the ongoing support of Principal Partner, Asia Pacific Aerospace (APA) and the Kela Foundation, Rosies Toowoomba has shifted their outreach model to accommodate the local community's needs.

Our Wednesday evening outreach serves an average of 80 people with more than 50% of those attendees being children aged 5-12 years old. To ensure that these children and their families have a safe environment to socialise and share friendship over a hearty and nutritious meal, the team has shifted to a more 'picnic like' atmosphere. These Wednesday night teams can have up to 20 volunteers which not only helps with the extended meal service but also helps facilitate games and other activities.

Thanks to the support of the Kela Foundation, the branch was also able to distribute 70 school book packs in consultation with local schools on the inclusions.

The support of APA and the Kela Foundation has enabled our volunteers to grow and change in order to best meet the needs of our patrons and has had a tangible impact on youth and families experiencing disadvantage.

Thank you so much for your ongoing support!









ROSIES PRAYER

O Jesus, make our hearts so human, that others may feel at home with us,

so like Yours, that others may feel at home with You,

so forgetful of self that we might simply become the place where You and they meet

in the power of Your love and the joy of Your friendship

Amen

MEET MAX

At 94 years old, Max is one of the longest running attendees on outreach. "I've been coming to Rosies for at least 20 years, every time I come to visit it's special," said Max. Originally from "down south", Max "found paradise" and companionship in Cairns. "Rosies is such a caring organisation and I've never seen any other outfit as good. You can always come to Rosies and find someone to have a chat to." We are so grateful for Max and for the friendship he has shared with us on outreach.

If you'd like to help Rosies remain a reliable and consistent presence for patrons like Max, please donate today.

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Friendship - A good investment

ROSIES

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